



Agenda

Legal IT landscapes 2018

20 February 2018
Pinsent Masons, London

8.30 – 9.00am

Breakfast and networking

9.00 – 9.20am

Chair's welcome – Rupert Collins-White, editor-in-chief,
Burlington Media Group

9.20 – 10.00am

Panel: Automation, innovation and delivery

- The automation gap: how automated are firms today, how automated should they be and could they be in the future?
- What is stopping firms from automating further?
- What are the limits and what more can be done to create a truly agile workforce?
- How should you currently be leveraging innovation to open up new revenue streams?

Chair: Rob Lankester, document automation manager, BLP

Panel: David Halliwell, director of knowledge and innovation delivery, Pinsent Masons

Karl Chapman, CEO, Riverview Law

Jane Bradbury, director of knowledge and information, Slaughter and May

Karen Jacks, IT director, Bird & Bird

10.00 – 10.30am

Innovation in collaborative technology and innovations in overcoming internal silos, and deepening relations with peers, suppliers and clients

Angela Wing, legal support lead, professional services, Microsoft

10.30 – 11.00am

Coffee break

11.00 – 11.30am

Why the promise of organisational flexibility has rarely been delivered in practice and the trends that are starting to reshape the face of the way that we work

- The deaths of Dolly, Dilbert and Dr No
- How knowledge creation and sharing combined with mass collaboration can deliver higher gains
- As millennials become leaders and their expectations

become the norm, what is the next likely step change in the workplace and expected career progression?

Nicola Millard, head of customer insight and futures, BT

11.30 – 12.10pm

Robo-attorneys and the future of law: is robotic process automation just 21st-century macros?

- What RPA means for the operations of a firm: what the state of the art is today, and where we can expect to see technology take us by the end of the decade
- How AI can remake the market for law
- How to spot the opportunities and where to find safe ground when the Moravec waters start rising
- Horizon scanning and the impact of quantum computing on professional services firms

Charles Radclyffe, digital ethicist and visiting fellow, University of Bristol

12.10 – 12.30pm

Innovation and the future of law

- Why and how the innovation function should be thinking more long term
- How much should firms realistically be investing in innovation, in terms of budget, time and staffing?
- To what extent could and should law firms collaborate more in terms of innovation?
- Is now the time when IT leaders finally have the voice they ought to have to meet their firm's ambitions?

Chair: Richard Brent, editor, Briefing

Panel: Nicola Miller, head of customer insight and futures, BT

Charles Radclyffe, digital ethicist and visiting fellow, University of Bristol

12.30pm

After-event tea, coffee and chat

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